

To customers of paco billing systems

» **PACO unlimited AG**
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Stand: Mai 2016

Registration to participate to paco billing systems

Dear customer,

As your landlord has informed you, in your residential building there are services provided (for example for washing or drying) powered by paco billing systems, which are characterized by a cashless payment procedure. Your landlord remains responsible to ensure the laundry room is in working order and to fix the price model.

In order to access paco billing systems your permission to debit your bank account via the SEPA Direct Debit Mandate is required. Paco billing systems are prepaid. Upon registration, please determine the amount of the credit balance you require in order to access the paco billing systems connected devices. Once your SEPA Direct Debit Mandate has been received, PACO unlimited will debit your bank account. When the direct debit is honored, you will receive your SEPA mandate reference and your personal pacoclip. The pacoclip is delivered to you with a non-recurring usage fee of EUR 10,00. The usage fee and your agreed credit balance are debited from your bank account with the first direct debit. Subsequent payments are made by direct debit according to your usage of the paco billing systems connected devices. So it is possible, that the date and the amount of the direct debits may change.

If your agreed credit balance does not cover your usage on a regular basis, PACO will recommend that you adapt your credit balance by forwarding a modified SEPA Direct Debit Mandate to PACO unlimited.

You are allowed to terminate your SEPA Direct Debit Mandate at any time. In case of termination you have to return your pacoclip. According to SEPA rules, we will transfer the remaining credit balance to your bank account within 8 weeks.

Yours faithfully,

PACO unlimited AG

Your Paco-Serviceteam



» PACO unlimited AG
Handelsregister
Amtsgericht Offenbach am Main
HRB 45400
Umsatzsteuer-ID DE 814488618
Steuernummer 044 241 01274

» Aufsichtsratsvorsitzender
Dr. jur. Hajo Rauschofer
Vorstand
Dipl.-Kfm. Armin Heil

**Please fill out the form and hand it to your local caretaker,
send by fax to 06103 – 988 09 250 or send by post to**

PACO unlimited AG
Servicecenter
 Postfach 11 80
 65583 Hadamar

- New Registration
 Modification

SEPA Direct Debit Mandate to participate in the paco billing system, **UNR 534**

Please complete legibly in block letters!

| | |
|---|-----------------------|
| <input type="checkbox"/> Ms. <input type="checkbox"/> Mr. | |
| Last name: | First name: |
| Street: | House number.: |
| Postal code: | Address: |
| Location (Street, house number) of the paco billing system | |
| Date of birth: | Phone: |
| E-mail: | @ |



By signing this mandate form, you authorise PACO unlimited AG to send instructions to your bank to debit your account and your bank to debit your account in accordance with the instructions from PACO unlimited AG. The debtor identification code of PACO unlimited AG is made out to DE33ZZZ00000089488.

As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited.

If you lose your pacoclip, you should inform PACO immediately, so that your Pacoclip can be locked.

All registered transactions of your pacoclip will be charged to your credit balance. A lost pacoclip will be charged up to the date you indicate the loss. For delivering a replacement pacoclip a further usage fee of EUR 10.00 plus EUR 3.00 service fee will be charged. Detailed written account information, submitted via mail or post, is provided on demand with an extra service fee charge of EUR 3.00. In case of dishonoring debit advices, third-party fees as well as a service fee of EUR 3.00 will be charged. Lending fees, postage and service fees will be charged to your credit balance.

The credit balance for Paco billing system has to be:

- EUR 15,00 EUR 30,00 EUR _____ (individual credit balance, at least EUR 15,00)

Please debit the initial credit balance from my bank account and later the amounts due of use.

My bank account details are:

Account number (IBAN): DE __ | ____ | ____ | ____ | ____ | __

Name of bank: _____ **BIC:** _____

Place and date: _____ **Signature:** _____

Your personal data will be used for billing purposes only and not disclosed to third parties.

For questions about billing procedures, please call paco-hotline 0800-5557226 for free, from Monday to Friday: 08:00 to 16:00